

MCARE - ACT 13

Main Line Hospitals, including Lankenau, Bryn Mawr and Paoli Memorial Hospitals, is committed to a culture of safety, an environment that promotes error reporting in a non-punitive atmosphere.

Members of the medical staff, employees, and volunteers are responsible for actively participating in the Patient Safety Program.

Participants will:

- Promptly report Serious Events and Incidents in accordance with established hospital policy and procedure.
- Know and follow organizational and departmental policies and procedures applicable to assigned duties.
- Inform patients and families about care, medications, treatments, and procedures; encourage them to ask questions and participate with caregivers in the development of their treatment plan.
- Participate in required licensure and organizational and departmental patient safety education programs.
- Report legal complaints and settlement claims to Nat'l Practitioner Data Bank AND medical malpractice legal complaints, out of state licensing board disciplinary action, and arrests to Licensure Board.