

## Requirements for Participation as a "Preferred Specialist" in the Delaware Valley ACO 2017

**The specialist** agrees to follow the triple aims of evidence-based, high quality care, improved patient experience of care, and care which is cost-efficient. In addition, will comply with the following:

1. Licensed and certified in a specific specialty
2. Uses EMR for documentation (Name of EMR \_\_\_\_\_)
3. Provides the following availability for consultation by practice (not necessarily particular physician):
  - a. Routine consult: 2-4 weeks
  - b. STAT consult: 1-2 days
  - c. Availability by phone 24/7 for critical consultations
4. Sends consultation report to referring provider within 72 hours of visit
  - a. *Best Practice*: within 48 hours of visit; report is communicated electronically.
  - b. When appropriate, contacts primary care physician to consult by phone same day as visit.
5. Patients self-referred to a specialist will be encouraged to follow up with a primary care provider. If the patient has a PCP, the specialist will send a copy of their consultation to that provider.
6. Provides for excellent patient experience of care (patient survey based reporting preferred)
7. Incorporates evidence-based practice (e.g. specialty-based "Choosing Wisely" guidelines) when appropriate.

Will follow and record appropriate specialty quality metrics, including patient experience metrics when available.
8. Specialists will be conscious of cost-effective options when suggesting evaluation and treatment, while maintaining best practice and the highest quality care
9. Cooperates with DVACO care coordination activities; participates in initiatives to enhance value-based care
10. Encourages visit with a primary care provider if patient does not have one.
11. Demonstrates education in HCC coding to assist in capturing complexity of ACO patients.
12. Discusses with PCP before consulting additional specialists, unless referrals are part of patient's plan of care.
13. Returns patient to PCP:
  - a. Unless co-managing but having principal care for a limited time due to complexity of illness, or
  - b. Transfer of patient to Patient-Centered Specialty Practice (PCSP).
14. Notifies PCP office if patient does not keep appointment.

I agree to comply with the above statements.

\_\_\_\_\_ Specialist Signature